

COVID Home Isolation Support Service



Practical supports for your patients' wellbeing as they journey through COVID isolation



What is the COVID Home Isolation Support Service?

COVID Home Isolation Support Service (CHISS) is a short-term initiative to help your patients access supports and resources to aid their wellbeing during a period of COVID isolation.

PCCS will work with your patients and their loved ones to make sure their essential needs are met while supporting health and wellbeing during a challenging period.

How can CHISS help?

CHISS is designed to provide practical assistance, linking your patients to the community resources and supports they want and need.

Our team can assist with things like:

- ✓ **Support to Access Services** such as help with applications for Centrelink emergency payments and other social and welfare services
- ✓ **Daily living & lifestyle needs** like grocery shopping and prescription delivery, and online or phone based activities that promote health and wellbeing
- ✓ **Connecting between health professionals** to meet or escalate healthcare requirements, and assist coordination of appointments.

This program is supported by funding from Northern Sydney PHN through the Australian Government's PHN Program.

Who is eligible?

CHISS is provided at **no cost** to anyone living in the Northern Sydney region who has tested positive for COVID-19 or is otherwise required to isolate at home, and:

- ✓ is experiencing social isolation or lack of connection, or
- ✓ may be at low risk of mental ill health or who has general health comorbidities.

*CHISS is not intended for people who are at greater risk of deteriorating wellbeing that would require hospitalisation.

How to refer to CHISS?

A referral form is available at the webpage below and can be sent by HealthLink (EDI: gpsocial) or by secure fax, or for urgent referrals, you can contact PCCS directly and refer verbally. Patients can also self refer to the service by contacting us directly.

Contact PCCS

- ☎ (02) 9477 8700
- ☎ (02) 9477 8799
- 🔒 HL EDI **gpsocial**
- ✉ nswintake@pccs.org.au
- 🌐 pccs.org.au/chiss

